

Planetarium Frequently Asked Questions

Questions about the cosmos? You'll find those answers during our public planetarium shows. But if you have any questions about Embry-Riddle or the Jim and Linda Lee Planetarium, check out some of our answers below.

Q: Where is the planetarium?

A: The planetarium is located inside Building 76 (STEM Building) on Embry-Riddle Aeronautical University's Prescott Campus. If you enter campus on Haas Boulevard, continue down that road until you reach Parking Lot A. The STEM building is the large building in front of Parking Lot A with the big white dome on top. The planetarium is on the second floor on the side of the building most distant from the parking lot. On days with planetarium shows, signs will be put on the side of the roads on campus directing you where to go.

Q: Where do I park?

A: During planetarium showtimes, Embry-Riddle Parking Lots A and A1 will be reserved for guests holding planetarium tickets. However, please do not park here during normal business hours on days when there are no planetarium shows. These lots are reserved for Embry-Riddle staff and faculty. Cars without the proper decal parking in these spaces when planetarium shows are not being held may be subject to fines.

Q: How do I get a planetarium ticket?

A: Tickets are required to see any public planetarium show. To get one, go to the [planetarium website](#). On the website, click on the title of the show you are interested in seeing. That will bring you to the show's event page where you can pick a time and reserve a ticket. An email confirmation will be sent to you giving you information about how you can either print the ticket or keep it on your smart device. When we check your ticket at the planetarium entrance, we will accept both printed and digital tickets. If you have trouble reserving a ticket, please call us so that we can help at: 928-777-6600.

Q: When do I arrive for my show?

A: Please get to the planetarium at least 10 minutes prior to the show time indicated on your ticket and enter the line as the signs and ushers will indicate. We start right on time. **If you arrive later than your scheduled time, you may not be able to attend the show.**

Q: What are the planetarium rules?

A: No food or drinks permitted. Keep your electronic devices muted and stowed during the show.

Q: Are there audio assistance devices for individuals who are hard of hearing?

A: Yes. Please ask your usher when you line up for your show, and we can provide you with one.

Q: Are there wheelchair spaces?

A: Yes. When reserving your ticket, please select the Wheelchair Space ticket. These tickets are only available for customers in wheelchairs or other mobility assistance devices that would be used in place of a standard planetarium seat.

Q: When I go to the website, I am not seeing any of the new, upcoming events people are talking about. Only the old stuff is there.

A: Try refreshing the page. Sometimes the old stuff sticks!
